



PINNACLE HEALTH CENTER

1608 Tully Road
Modesto, Ca 95351
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www.pritimodimd.com

Please read the following after your visit with Dr. Modi

- **Medication Refills:** All medication refills should be requested **3 days prior to running out**. Please allow **48 hours for all non-controlled** and **72 hours for all controlled substances** (ex. Norco, Fentanyl Patches, and OxyContin) to be processed.
- **Injectable Meds:** (Prolia, Forteo, Zostavax/Shingles) Please allow **1-2 months** for processing. This type of injection takes long due to insurance companies requesting additional information and delivery time. There is a chance this benefit is not covered and can be denied. In certain cases, benefits might be covered at pharmacy and prescriptions can be given.
- **Medication Authorization:** Please allow **5-7 business days** to process depending upon the approval by insurance and co-operation of the pharmacy. Usually, even if medicine is not covered, insurance does provide a 30 day supply of the medicine. That way we have enough time to work on the authorization.
- **Referrals & Authorizations:** (ex., Surgery, Diagnostic Imaging, Physical Therapy, Referral to Specialist, Holter/Specialty Testing, etc.) Please allow **at least 10 business days** for processing. Priyanka/Andrea or the consultant office will call you to schedule. Please be sure you provide a current phone number with our front desk.
- **Patient Follow- Up Responsibility:** Once your diagnostic test or Consultant Referral has been completed, please contact the office to make a follow-up appointment by calling 209-409-8589.
- **Disability Forms/ FMLA/Medical Records/DMV Physicals/Insurance, etc.:** Please allow 3-7 business days for processing of any and all disability, work status, etc. forms. There will be a \$25 fee for disability forms, \$10 for extensions, and \$15 for all medical record requests. * **Please bring all requests to the front desk for processing.**

We will fax documents as a courtesy but it will be responsibility of the patient that document is delivered on time.

Thank you in advance for your cooperation and patience.